



RON GALPERIN
CONTROLLER

September 26, 2018

Honorable Eric Garcetti, Mayor
Honorable Michael Feuer, City Attorney
Honorable Members of the Los Angeles City Council

Re: Engaging Older Angelenos

Nearly three-quarters of a million residents in L.A. are considered older adults (age 60 and beyond). By 2030, that number is expected to climb to more than 1 million. As L.A. prepares for an older population, we must take stock of our City's current programs in place and our collective readiness to foster a healthy and mindful City for the most experienced Angelenos.

Today, my office is releasing a report to help facilitate a more strategic approach that ensures Los Angeles can better respond to the current and future needs of older adults.

In 2016, Mayor Eric Garcetti established an initiative to make Los Angeles a safer, more prosperous and livable City for older Angelenos. The Purposeful Aging L.A. initiative, created in conjunction with the L.A. Department of Aging (LADOA) and more than a dozen City departments, developed an action plan to make Los Angeles more "age-friendly." In August, a report was issued to help guide L.A.'s effort over the next three years to enhance the region's age-friendliness.

While this initiative is forward thinking, there's more the City can and should be doing, such as creating a centralized list of all programs and services available to older adults. Without such a database, disparate pieces of important information can be difficult to find unless one knows where to look. City residents whose lives may be enriched by these programs should have easy access to a single, coordinated source of information about the full array of available resources.

Given the absence of a centralized list, my office collaborated with City departments to build an initial inventory of City administered programs and services for older adults. The compilation includes 242 programs for meals, housing, transportation, caregiving, classes and more throughout 14 City Departments.

While the database is important, my report also calls for a more strategic, organized approach to serving older Angelenos that includes an even more robust online presence. My office also recommends that



LADOA provide regular updates to the L.A. City Council detailing more opportunities for collaboration with departments and where gaps in service or program redundancies can be overcome.

Every Angeleno deserves a City that works for them - now and tomorrow. With this database and common sense recommendations, we can get closer to ensuring L.A. is the age friendliest City in America

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Ron Galperin", with a stylized, flowing script.

RON GALPERIN
L.A. Controller



Engaging Older Angelenos: Making L.A. the Age Friendliest City in America



RON GALPERIN
LA CONTROLLER

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SUMMARY

Approximately 764,000 residents of the City of Los Angeles are considered older adults (age 60+) and this population is projected to exceed 1 million by 2030. Older adults comprise 19% of the City's population and this ratio will increase to approximately 24% (nearly one in four Angelenos) by 2030. These demographic shifts will have significant societal impacts, particularly in the areas of health and wellness, nutrition, affordable housing, transportation and mobility, social interaction, civic engagement, and employment. Mayor Garcetti's Executive Directive 17 (May 2016) established the Purposeful Aging Los Angeles (PALA) initiative, a forward-thinking approach to plan and coordinate the City's efforts to improve the lives of older adults.

The City's Department of Aging (LADOA) is tasked with leading the PALA initiative, and for providing programs and services to older adults, particularly adults with the greatest economic need. LADOA primarily uses federal and State grant funding to partner with community-based service providers at 15 Multipurpose Senior Centers (MPCs) and other locations throughout the City. At least 14 other City Departments also offer programs and services that are designed for, or primarily utilized by, older adults. City residents whose lives may be enriched by these programs need easy access to a single, coordinated source of information about the full array of available resources.

We found that the City did not have a comprehensive or centralized inventory of all City-sponsored programs and services for aging Angelenos. While some Departments provide information about their programs, potential participants need to navigate a maze of multiple websites, telephone numbers, and brochures to identify all of them. The lack of a comprehensive inventory of services also limited PALA and policymakers' ability to: (1) explore opportunities for interdepartmental collaboration; (2) identify service gaps or program redundancies; and (3) evaluate program success based on performance metrics.

Given these issues, we collaborated with City Departments to develop a preliminary inventory of programs and services for older adults (see Appendix A). The inventory is intended to assist both residents and policymakers, and includes information as provided by department managers regarding program descriptions, service locations, funding source(s), and performance metrics. This inventory represents a snapshot in time; it is vital that the City develop effective long-term strategies to collect, maintain, and disseminate the information to older adults and their caregivers.

To improve information sharing, support collaboration, and enhance the impact and value of City-sponsored services to older adults, the City should:

- **Instruct** City Departments to periodically provide LADOA with updated information about programs and services for older adults. (Responsible entity: City Policymakers)

- **Collaborate** with City Departments to regularly update the inventory of programs and services designed for, or primarily utilized by, the City's population of older adults. (*Responsible entity: Department of Aging*)
- **Develop** a multi-pronged outreach strategy that includes providing information on the PALA website and establishing partnerships with external stakeholders to disseminate information about programs and services available to older adults. (*Responsible entity: Department of Aging*)
- **Monitor** information reported by City Departments and report to the City Council about: (1) opportunities for interdepartmental collaboration; (2) service gaps or program redundancies; and (3) performance metrics. (*Responsible entity: Department of Aging*)

REVIEW OF REPORT

The inventory included as Appendix A was compiled based on information provided by several City Departments, which in some cases was condensed, summarized, or broadened for comparative purposes.¹ Program and service information attributed to specific City Departments was submitted to Department representatives for their review and comment prior to finalization of this report.

On August 15, 2018, a draft of this report was provided to LADOA, and we considered comments from management as we finalized this report for issuance. We would like to thank LADOA and staff from other City Departments for their time, expertise, and cooperation during this review.

¹ Department of Aging, Department of Animal Services, City Attorney, Department of City Planning, Department of Cultural Affairs, Department on Disability, Economic & Workforce Development Department, Emergency Management Department, Bureau of Engineering, Los Angeles Fire Department, Los Angeles Homeless Services Authority, Housing and Community Investment Department, Los Angeles Public Library, Department of Neighborhood Empowerment, Department of Recreation and Parks, Bureau of Street Services, Department of Transportation, and the Department of Water and Power.

BACKGROUND

The U.S. Census Bureau estimates that more than one in five Americans will be age 65 and older by 2030. The trend is also reflected locally; while there are approximately 764,000 City residents who are 60+, projections by the California Department of Finance show that the number will surpass 1 million by 2030, an increase of more than 37%. In addition to increasing numbers, older Angelenos will comprise a larger proportion of the City's population, growing from 19% to 24%.

These demographic changes will place greater emphasis on issues that impact older residents' quality of life, such as health and wellness, nutrition, affordable housing, transportation and mobility, social interaction, civic engagement, and employment. Some older adults have a support system and resources to meet these challenges, however, others may require a safety net to protect their well-being. As a result, the City needs to develop effective strategies to respond to the needs of current and future older adults.

Purposeful Aging Los Angeles

The World Health Organization (WHO) has called upon cities to evaluate their age-friendliness and implement changes to address the unique needs of seniors. The WHO describes age-friendly environments as follows:

Age-friendly environments foster health and well-being and the participation of people as they age. They are accessible, equitable, inclusive, safe and secure, and supportive. They promote health and prevent or delay the onset of disease and functional decline. They provide people-centered services and support to enable recovery or to compensate for the loss of function so that people can continue to do the things that are important to them.

In May 2016, Mayor Garcetti issued Executive Directive 17 (ED17) which established Purposeful Aging LA (PALA), an initiative designed to improve quality of life for current and future seniors. The broad goals of PALA are to:

- ensure a safer City for older Angelenos;
- provide a more prosperous City for older Angelenos;
- create a more livable and sustainable City for older Angelenos; and
- run the City well for older Angelenos.

To accomplish these goals, ED17 established a Purposeful Aging Task Force consisting of 14 City Departments with key programs and/or policies that affect older residents.² The Task Force meets on a periodic basis to discuss progress in implementing PALA initiatives, such as developing an "Age-Friendly Action Plan" for the region, which has included community surveys, listening sessions, and working with subject matter experts.

² ED17 also requested that the Executive Director of the Los Angeles Homeless Services Authority (LAHSA) designate a PALA liaison.

While the PALA initiative represents a forward-thinking approach to making the City more age-friendly in the coming years, there are a wide range of services and programs offered by the City currently available to older adults. The Older Americans Act (OAA) was enacted in 1965 to provide services to *at-risk older adults (age 60+)* and help them remain in their homes and communities. The federal government carries out provisions of the OAA by providing funding based on each state's share of the U.S. population age 60 and older. States then plan programs and distribute funds to regional areas based on a similar proportional ratio.

The City of Los Angeles is the only municipality in the State that is also designated as an Area Agency on Aging (AAA) by the California Department of Aging, and thus is a direct recipient of grant funding through the OAA and other sources. In 1983, the Los Angeles Department of Aging (LADOA) was established by ordinance as a Council-controlled Department of the City and is now identified as Program Service Area 25 (PSA 25) within the State's aging network. Therefore, a **named and defined City Department (LADOA) functions as the administrative agency of the State to plan and implement programs for seniors**, and thus must comply with State and federal requirements for planning and reporting.

Many other City Departments also plan and implement programs and services targeted to older adults.

DISCUSSION AND RECOMMENDATIONS

I. Programs and Services for Older Adults Provided through the Los Angeles Department of Aging

LADOA, as the regional AAA, describes its mission as: “to improve the quality of life, independence, health, and dignity of the City’s older population by managing community-based senior programs that are comprehensive, coordinated, and accessible, and to advocate for the needs of older citizens and their family caregivers.” LADOA administers programs, services, and activities for older adults and caregivers that are funded through the following revenue streams:

- Older Americans Act (OAA);
- Older Californians Act (OCA);
- Community Development Block Grant Programs (CDBG);
- Proposition A Local Transit Assistance Fund; and
- City General Funds.

According to the City’s FY2017-18 budget, LADOA received approximately \$21 million in federal and State grant funds, and approximately \$2.1 million in City matching funds.³ In addition, the City allocated approximately \$2.8 million in General Funds and an additional \$3.5 million from Special Funds for LADOA programs in FY2017-18.⁴ The majority of these funds were used to provide core services to older adults in the City.

Figure 3: Core OAA Services Offered by LADOA



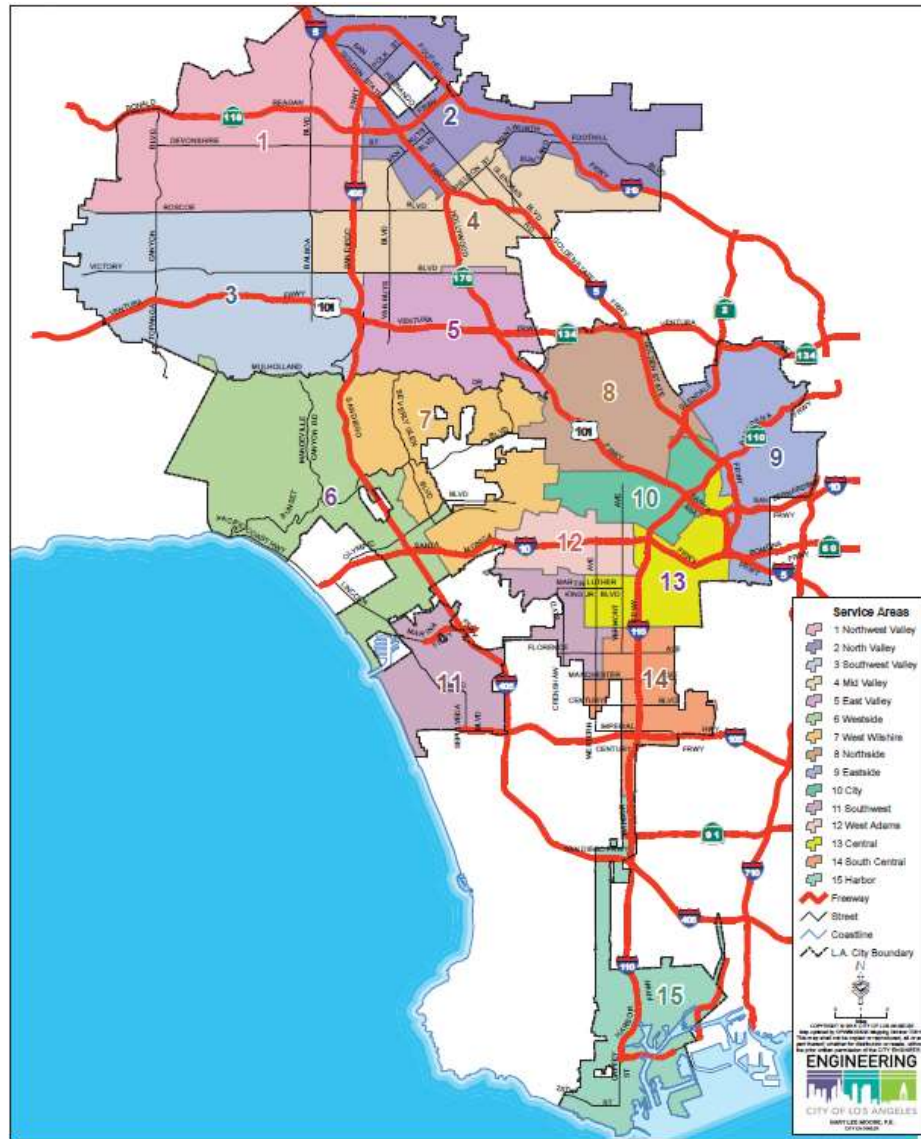
Source: National Association of Area Agencies on Aging

³ LADOA also secures funding for programs through donations made by philanthropic organizations and competitive grant awards outside of the OAA/OCA umbrella.

⁴ Special Funds identified in the City’s FY2017-18 budget included: Community Development Trust Fund (\$300,000); Area Plan for the Aging Title 7 Fund (\$2.4 million); Other Programs for the Aging (\$463,000); and Proposition A Local Transit Assistance Fund (\$400,000).

LADOA primarily contracts with community-based organizations for the delivery of the core OAA services, within distinct Aging Service Areas (ASA) located throughout the City.

Figure 4: Aging Service Areas in the City of Los Angeles



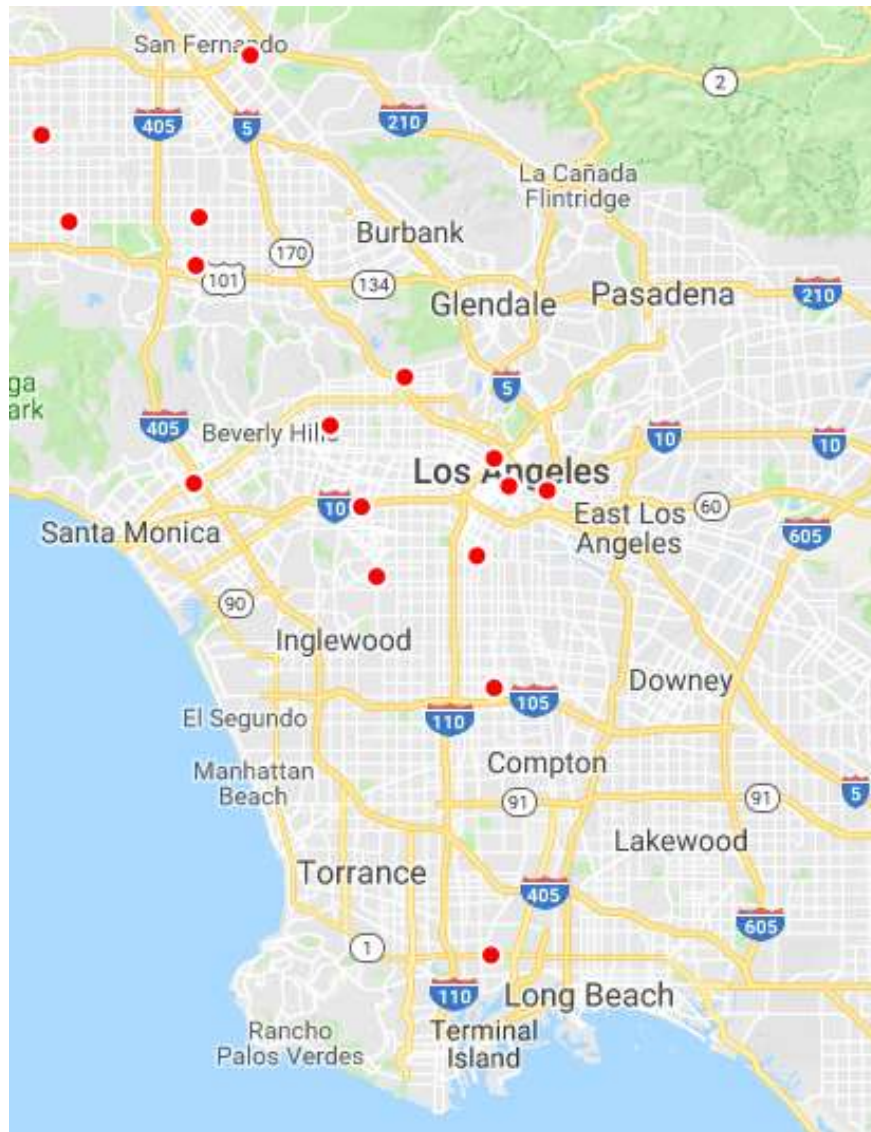
Source: LADOA

Each ASA includes a Multipurpose Senior Center (MPC) that serves as a community focal point for services.⁵ The City selects community-based organizations through a competitive

⁵ ASA 10 (Central City/Central Business District) includes two MPCs.

procurement process and the organizations are authorized to subcontract work for specialized services.⁶

Figure 5: Senior Multipurpose Centers in the City of Los Angeles



Source: City of Los Angeles Open Data - <https://data.lacity.org/>

⁶ In FY2017-18, LADOA contracted with the following organizations: Alzheimers Greater Los Angeles; Bet Tzedek; The Center for Health Care Rights; CNS-RQA-CA, Inc.; Critical Signal Technologies, Inc.; Jewish Family Service of Los Angeles; LTSC Community Development Corporation; Mexican American Opportunity Foundation; One Generation; People Coordinated Services of Southern California, Inc.; Partners in Care Foundation, Inc.; St. Barnabas Senior Center of Los Angeles; San Fernando Valley Interfaith Council, Inc.; Single Room Occupancy Housing Corp.; Special Service for Groups, Inc.; Wise and Health Aging; Wilmington Jaycees Foundation, Inc.; and the Watts Labor Action Committee.

In addition to MPCs, congregate meals are available at several community dining centers within each ASA and more than 20 senior citizen centers that are managed by the City's Department of Recreation and Parks (RAP).

Residents seeking information about services administered by LADOA can: (1) contact LADOA via telephone for information and referral⁷; (2) contact or visit their local MPC; (3) visit the [LADOA website](#); (4) review [LADOA's directory](#) of programs and service providers; or (5) review LADOA's [Kinship Care Directory](#).⁸ Both directories provide high-level information about LADOA programs and some non-LADOA programs, however, they do not include the full inventory of available resources or City-sponsored programs offered by other City Departments.

II. Programs and Services for Older Adults Provided by Other City Departments

In addition to the OAA services directly managed by LADOA, at least 14 City Departments provide direct program services or have implemented specific policies that are targeted to the City's aging population. For example:

- Department of Recreation and Parks (RAP) operates senior citizen centers within some City parks that host activities, programs, and special events⁹;
- Los Angeles Department of Water and Power (LADWP) has a Senior Citizen Lifeline Rate program that provides reduced-cost utility services to eligible older adults;
- City Attorney has a prosecutor dedicated to elder abuse issues, provides assistance to victims of crime, and offers cyber safety training; and
- Los Angeles Public Library (LAPL) provides inclusive programming for older adults including accessibility resources, health and wellness classes, and technology literacy classes at most of their 70+ branch locations.

These types of programs are an important complement to the core services provided by LADOA. However, information about these and other programs may not be well known among City residents, or even among City personnel who serve this population either as a direct service provider or member of the PALA Task Force.

⁷ Older adults seeking information and referrals for health and human services can also utilize the County's 211 LA system.

⁸ While the Kinship Care Directory includes a wide range of LADOA and non-LADOA programs, the directory is designed to assist older adults who are responsible for caring for grandchildren or other young relatives.

⁹ Program services may be provided at these facilities by the Los Angeles Federation of Senior Citizen Clubs.

Providing Older Adults with Easy Access to a Single, Coordinated Source of Information about City Programs and Services Designed to Improve Quality of Life

The value and impact of the City's efforts to make Los Angeles a more age-friendly City is tied to its ability to engage older adults and inform them about the array of programs and services that are available. The City did not have a comprehensive or centralized inventory of these City-sponsored programs and services; potential program participants would need to navigate a maze of multiple websites, telephone numbers, and brochures to identify these resources.

This lack of information limited the effectiveness of the City's outreach to older residents whose quality of life may be improved by access to available programs and services. In addition, it limited policymakers' ability to: (1) explore opportunities for interdepartmental collaboration; (2) identify service gaps or program redundancies; and (3) evaluate performance.

Given these issues, we collaborated with City Departments to develop a preliminary inventory of City-sponsored programs and services for older adults (see Appendix A). The inventory includes information that was provided to us by 14 City Departments that are named in the PALA initiative, as well as three other Departments that appear to have programs designed for, or used by, older adults.¹⁰ These include:

- LADOA (LADOA's General Manager is assigned responsibility to lead the PALA Task Force);
- City Planning;
- Department on Disability;
- Economic and Workforce Development Department;
- Emergency Management Department;
- Bureau of Engineering;
- Los Angeles Fire Department;
- Housing and Community Investment Department;
- Los Angeles Public Library;
- Department of Neighborhood Empowerment;
- Bureau of Street Services;
- Department of Transportation;
- Department of Water and Power;
- Department of Animal Services;
- City Attorney; and
- Cultural Affairs Department.

The compiled inventory is intended to assist both City residents and policymakers, including the PALA Task Force, and includes information such as program description, location, funding

¹⁰ The PALA Task Force also includes a representative from the Los Angeles Homeless Services Authority (LAHSA).

source(s), and performance metrics. It should be noted that this inventory represents a snapshot in time; it is vital that the City develop effective long-term strategies to collect, maintain, and disseminate the information to older adults and their caregivers.

Because LADOA's core function is to provide services to the City's population of older adults, and is also tasked with leading the PALA Task Force, it is uniquely positioned to coordinate the maintenance of this inventory. Moving forward, the City should require Departments to regularly update this (or a similar) inventory listing, and could do so using a shared electronic document system, such as Google Sheets. According to LADOA, the City is currently in the process of developing a dedicated website for the PALA initiative and can provide a centralized location to consolidate information about programs and services.

In addition to developing a reporting mechanism for City Departments to regularly provide LADOA with information about their programs and maintaining the PALA website, the City should develop a strategy to distribute this information. Partnering with external stakeholders to expand outreach to disseminate this information will allow the City to reach people who may be unfamiliar with the wide range of services and resources offered by various Departments serving older adults and their caregivers.

Recommendations

City Policymakers should:

1. **Instruct City Departments to periodically provide LADOA with updated information about programs and services for older adults.**

The Los Angeles Department of Aging should:

2. **Collaborate with City Departments to regularly update the inventory of programs and services designed for, or primarily utilized by, the City's population of older adults.**
3. **Develop a multi-pronged outreach strategy that includes providing information on the PALA website and establishing partnerships with external stakeholders to disseminate information about all programs and services available to older adults.**
4. **Monitor information reported by City Departments and report to the City Council about: (1) opportunities for interdepartmental collaboration; (2) service gaps or program redundancies; and (3) performance metrics.**

SUMMARY OF RECOMMENDATIONS

Recommendation	Responsible Entity
1. Instruct City Departments to periodically provide LADOA with updated information about programs and services for older adults.	City Council Mayor
2. Collaborate with City Departments to regularly update the inventory of programs and services designed for, or primarily utilized by, the City's population of older adults.	LADOA
3. Develop a multi-pronged outreach strategy that includes providing information on the PALA website and establishing partnerships with external stakeholders to disseminate information about programs and services available to older adults.	LADOA
4. Monitor information reported by City Departments and report to the City Council about: (1) opportunities for interdepartmental collaboration; (2) service gaps or program redundancies; and (3) performance metrics.	LADOA

APPENDIX A: INVENTORY OF CITY PROGRAMS AND SERVICES FOR OLDER ADULTS

This inventory was compiled based on information provided by several City Departments, which in some cases was condensed, summarized, or broadened for comparative purposes.¹¹ Program and service information attributed to specific City Departments was sent back to Department representatives for their review and comment prior to finalization of this report.

The inventory begins with a list of LADOA programs provided through the OAA framework, followed by programs and services provided by PALA and non-PALA departments. Examples of programs and services in the inventory include:

- congregate and home-delivered meals (pg. A1);
- transportation assistance (pgs. A42 and A78);
- employment assistance (pgs. A66 and A70);
- discounted utility rates (pg. A79); and
- public safety information (pgs. A71 and A72).

The full inventory of programs and City Departments can be found on the page numbers listed below.

Department of Aging

Elderly Nutrition Program.....	A1
Supportive Services Program.....	A9
Transportation Assistance Program.....	A42
Family Caregiver Support Program.....	A45
Health Insurance Counseling and Advocacy Program	A52
Evidence-Based Programs ¹²	A55
Ombudsman and Elder Abuse Prevention Program.....	A64
Emergency Alert Response System.....	A65

¹¹ Department of Aging, Department of Animal Services, City Attorney, Department of City Planning, Department of Cultural Affairs, Department on Disability, Economic & Workforce Development Department, Emergency Management Department, Bureau of Engineering, Los Angeles Fire Department, Los Angeles Homeless Services Authority, Housing and Community Investment Department, Los Angeles Public Library, Department of Neighborhood Empowerment, Department of Recreation and Parks, Bureau of Street Services, Department of Transportation, and the Department of Water and Power.

¹² Evidence-Based Programs are based on research and rigorous study to offer proven ways to promote health and prevent disease among older adults.

Senior Community Services Employment Program.....	A66
Project C.A.R.E.	A67
OASIS Program	A68
Department on Disability.....	A69
Economic & Workforce Development Department.....	A70
Emergency Management Department.....	A71
Los Angeles Fire Department.....	A72
Housing and Community Investment Department.....	A73
Los Angeles Public Library.....	A74
Department of Neighborhood Empowerment	A75
Recreation and Parks	A76
Bureau of Street Services	A77
Department of Transportation	A78
Los Angeles Department of Water and Power	A79
Department of Animal Services	A80
City Attorney	A81
Department of Cultural Affairs	A82
Additional City Departments	A83

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

DEPARTMENT OF AGING (LADOA) - ELDERLY NUTRITION PROGRAM

LADOA administers nutrition programs through its service providers to help older adults remain independent and within their communities. Meals must meet nutritional standards by incorporating the Dietary Guidelines for Americans and providing a minimum of one-third of the Dietary Reference Intakes (DRIs).

- The **Congregate Nutrition Program** addresses dietary inadequacy and social isolation among individuals aged 60 and older. The program provides nutrition education, nutrition risk screening and, in some Planning and Service Areas, nutrition counseling. The program targets older individuals with the greatest economic or social need, with particular attention given to low-income minority older individuals and older individuals living in rural areas. The program encourages the use of volunteers and gives all participants the ability to contribute to the meal cost.
- The **Home Delivered Nutrition Program** provides nutritious meals, nutrition education, and nutrition risk screening to individuals 60 years of age or over who are homebound by reason of illness or disability, or who are otherwise isolated. Program goals are targeted to the reduction of social isolation and the promotion of better health through nutrition.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Congregate Nutrition Program	<u>West Wilshire ASA</u> <ul style="list-style-type: none"> • Claude Pepper Senior Ctr • Pan Pacific Senior Center • Freda Mohr/San Vicente Mealsite • Pico Wooster St. Housing • Fairfax Senior Center 	177.52 meals per day 464 new clients 700 unduplicated clients 44,202 meals over 249 days	\$332,400	Grant Funds City General Fund (\$29,818)	Contracted	Jewish Family Services C-130219
Congregate Nutrition Program	<u>Westside ASA</u> <ul style="list-style-type: none"> • Felicia Mahood Multipurpose Senior Center • Japanese Institute of Sawtelle • OPICA Adult Day Care • Israel Levin Center • Oakwood Recreation Center 	159.45 meals per day 548 new clients 464 unduplicated clients 39,702 meals over 249 days	\$298,570	Grant Funds City General Fund (\$28,614)	Contracted	Jewish Family Services C-130220
Congregate Nutrition Program	<u>Eastside ASA</u> <ul style="list-style-type: none"> • Lou Costello Jr. Sr. Center • Boyle Heights Sr. Center • El Sereno Sr. Center • Glassell Park Sr. Center • Highland Park Sr. Center • Lincoln Heights Sr. Center • Montecito Heights Sr. Center • Resurrection Church Club 	191.75 meals per day 400 new clients 1,500 unduplicated clients 47,748 meals over 249 days	\$390,794	Grant Funds City General Fund (\$40,008)	Contracted	Mexican American Opportunity Foundation C-130217

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Congregate Nutrition Program	<u>Southwest Valley ASA</u> <ul style="list-style-type: none"> • ONEgeneration Senior Enrichment Ctr • Canoga Park Senior Center • JOY • Owensmouth Gardens 	241.32 meals per day 50 new clients 250 unduplicated clients 60,090 meals over 249 days	\$435,352	Grant Funds City General Fund (\$42,108)	Contracted	ONEgeneration C-130173
Congregate Nutrition Program	<u>Southwestern ASA</u> <ul style="list-style-type: none"> • Baldwin Villa • St. Marks United Methodist Church • Jim Gilliam Senior Center • PCS Southwestern MPC • Venice Japanese Community Center • Westchester Senior Center 	154.34 meals per day 49 new clients 211 unduplicated clients 38,430 meals over 249 days	\$285,094	Grant Funds City General Fund (\$28,295)	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Congregate Nutrition Program	<u>West Adams ASA</u> <ul style="list-style-type: none"> • George and Helen Thomas Center • Independent Square • PCS West Adams MPC • Seinan Senior Center • Ward Villas 	154.34 meals per day 49 new clients 211 unduplicated clients 38,430 meals over 249 days	\$254,118	Grant Funds City General Fund (\$25,890)	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Congregate Nutrition Program	<u>City ASA</u> <ul style="list-style-type: none"> • Angelus Plaza • Crescent Arms • Golden Dragon Restaurant • St. Barnabas Sr. Center of Los Angeles • Keungama Tofu House • Steel Plaza 	376.261 meals per day 235 new clients 937 unduplicated clients 93,689 meals over 249 days	\$592,940	Grant Funds City General Fund (\$51,185)	Contracted	St. Barnabas Senior Center of Los Angeles C-130216

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Congregate Nutrition Program	<u>Northside ASA</u> <ul style="list-style-type: none"> • Hollywood MPC • Atwater Baptist Church • Braille Institute • Chevy Chase Recreation Center • Las Palmas Senior Center • Lithuanian Cultural Center • Griffith Park Adult Community Center 	216.145 meals per day 673 new clients 2,691 unduplicated clients 53,820 meals over 249 days	\$404,720	Grant Funds City General Fund (\$41,433)	Contracted	St. Barnabas Senior Center of Los Angeles C-130216
Congregate Nutrition Program	Echo Park Mini-MPC	316.663 meals per day 986 new clients 3,942 unduplicated clients 78,849 meals over 249 days	\$185,000	City General Fund (\$185,000)	Contracted	St. Barnabas Senior Center of Los Angeles C-130216
Congregate Nutrition Program	<u>Mid Valley ASA</u> <ul style="list-style-type: none"> • Bernardi MPC • Casa Panorama • Fickett Towers • Mid Valley Senior Center • Simpson Apartments • Montecito Terraces 	153.59 meals per day 100 new clients 335 unduplicated clients 38,244 meals over 249 days	\$310,983	Grant Funds City General Fund (\$31,837)	Contracted	San Fernando Interfaith Council, Inc. C-130172
Congregate Nutrition Program	<u>Northeast Valley ASA</u> <ul style="list-style-type: none"> • Northeast Valley MPC • Sunland Senior Center • Olive Manor • Burns Manor 	98.55 meals per day 125 new clients 300 unduplicated clients 24,540 meals over 249 days	\$256,481	Grant Funds City General Fund (\$26,244)	Contracted	San Fernando Interfaith Council, Inc. C-130172

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Congregate Nutrition Program	<u>Northwest Valley ASA</u> <ul style="list-style-type: none"> • Robert M. Wilkinson MPC • Community Integrated Services • St. Stephen Church • St. John Baptist Church • Valley United Methodist Korean Church • Plummer Village 	149.40 meals per day 115 new clients 415 unduplicated clients 37,200 meals over 249 days	\$342,207	Grant Funds City General Fund (\$35,034)	Contracted	San Fernando Interfaith Council, Inc. C-130172
Congregate Nutrition Program	<u>Northwest Valley ASA</u> <ul style="list-style-type: none"> • Sherman Oaks East Valley Adult Center • Valley Storefront Community Resource Center • Magnolia Towers 	127.93 meals per day 150 new clients 325 unduplicated clients 31,854 meals over 249 days	\$239,751	Grant Funds City General Fund (\$24,545)	Contracted	San Fernando Interfaith Council, Inc. C-130172
Congregate Nutrition Program	<u>Central Business District ASA</u> <ul style="list-style-type: none"> • James Wood Memorial Community Center • Ellis Hotel 	90.29 meals per day 20 new clients 96 unduplicated clients 22,482 meals over 249 days	\$160,925	Grant Funds City General Fund (\$15,045)	Contracted	Single Room Occupancy Housing Corp. C-130300
Congregate Nutrition Program	<u>Harbor ASA</u> <ul style="list-style-type: none"> • Anderson Memorial Sr. Center • Wilmington Sr. MPC • Rancho San Pedro • Normandale Recreation Center • San Pedro Senior Center 	144.02 meals per day 152 new clients 925 unduplicated clients 35,862 meals over 249 days	\$269,675	Grant Funds City General Fund (\$26,948)	Contracted	Wilmington Jaycees Foundation, Inc. C-130191
Congregate Nutrition Program	<u>Central ASA</u> <ul style="list-style-type: none"> • Theresa Lindsay MPC • Villa de la Esperanza • Slauson Park • Angelica Lutheran Church • Little Tokyo Nutrition Center • Figueroa Senior Housing 	210.92 meals per day 200 new clients 900 unduplicated clients 52,519 meals over 249 days	\$394,948	Grant Funds City General Fund (\$40,433)	Contracted	Watts Labor Community Action Committee C-130221
Congregate Nutrition Program	<u>S. Los Angeles ASA</u> <ul style="list-style-type: none"> • Bradley MPC • Watts Senior Center • St. Lawrence of Brindisi • Normandie Sr. Housing • Alice Manor • Estelle Van Meter 	131.23 meals per day 150 new clients 900 unduplicated clients 32,677 meals over 249 days	\$255,857	Grant Funds City General Fund (\$26,193)	Contracted	Watts Labor Community Action Committee C-130223

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Congregate Nutrition Program	Estelle Van Meter Mini-MPC	117.23 meals per day 50 new clients 100 unduplicated clients 14,068 meals over 249 days	\$119,120	City General Fund (\$119,120)	Contracted	Watts Labor Community Action Committee C-130223
Home Delivered Meal Program	West Wilshire ASA	119.08 meals per day 90 new clients 180 unduplicated clients 29,652 meals over 249 days	\$247,594	Grant Funds City General Fund (\$102,782)	Contracted	Jewish Family Services C-130219
Home Delivered Meal Program	Westside ASA	75.37 meals per day 110 new clients 50 unduplicated clients 18,768 meals over 249 days	\$156,706	Grant Funds City General Fund (\$70,768)	Contracted	Jewish Family Services C-130220
Home Delivered Meal Program	Eastside ASA	198.38 meals per day 350 new clients 350 unduplicated clients 49,398 meals over 249 days	\$397,441	Grant Funds City General Fund (\$170,079)	Contracted	Mexican American Opportunity Foundation C-130217
Home Delivered Meal Program	Southwest Valley ASA	265.87 meals per day 50 new clients 250 unduplicated clients 66,202 meals over 249 days	\$513,711	Grant Funds City General Fund (\$201,652)	Contracted	ONEgeneration C-130173
Home Delivered Meal Program	Southwestern ASA	191.04 meals per day 17 new clients 175 unduplicated clients 47,568 meals over 249 days	\$383,893	Grant Funds City General Fund (\$165,047)	Contracted	People Coordinated Services of Southern California, Inc. C-130175

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Home Delivered Meal Program	West Adams ASA	220.87 meals per day 21 new clients 214 unduplicated clients 54,996 meals over 249 days	\$383,893	Grant Funds City General Fund (\$165,047)	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Home Delivered Meal Program	City ASA	376.261 meals per day 235 new clients 937 unduplicated clients 93,689 meals over 249 days	\$782,315	Grant Funds City General Fund (\$353,293)	Contracted	St. Barnabas Senior Center of Los Angeles C-130216
Home Delivered Meal Program	Northside ASA	156.120 meals per day 97 new clients 389 unduplicated clients 38,874 meals over 249 days	\$324,597	Grant Funds City General Fund (\$39,965)	Contracted	St. Barnabas Senior Center of Los Angeles C-130216
Home Delivered Meal Program	Mid Valley ASA	171.0 meals per day 50 new clients 150 unduplicated clients 42,588 meals over 249 days	\$333,436	Grant Funds City General Fund (\$134,483)	Contracted	San Fernando Interfaith Council, Inc. C-130172
Home Delivered Meal Program	Northeast Valley ASA	181.0 meals per day 50 new clients 165 unduplicated clients 45,072 meals over 249 days	\$353,602	Grant Funds City General Fund (\$144,826)	Contracted	San Fernando Interfaith Council, Inc. C-130172
Home Delivered Meal Program	Northwest Valley ASA	201.3 meals per day 50 new clients 190 unduplicated clients 50,124 meals over 249 days	\$401,377	Grant Funds City General Fund (\$169,616)	Contracted	San Fernando Interfaith Council, Inc. C-130172

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Home Delivered Meal Program	Southeast Valley ASA	127.3 meals per day 130 unduplicated clients 50 new clients 31,698 meals over 249 days	\$250,079	Grant Funds City General Fund (\$101,058)	Contracted	San Fernando Interfaith Council, Inc. C-130172
Home Delivered Meal Program	Central Business District ASA	41.03 meals per day 8 new clients 42 unduplicated clients 10,218 meals over 249 days	\$79,902	Grant Funds City General Fund (\$32,693)	Contracted	Single Room Occupancy Housing Corp. C-130300
Home Delivered Meal Program	Harbor ASA	133.42 meals per day 250 unduplicated clients 107 new clients 33,222 meals over 249 days	\$277,403	Grant Funds City General Fund (\$124,076)	Contracted	Wilmington Jaycees Foundation, Inc. C-130191
Home Delivered Meal Program	Central ASA	193.1 meals per day 200 new clients 500 unduplicated clients 48,078 meals over 249 days	\$401,453	Grant Funds City General Fund (\$181,296)	Contracted	Watts Labor Community Action Committee C-130221
Home Delivered Meal Program	S. Los Angeles ASA	210.31 meals per day 300 new clients 300 unduplicated clients 52,366 meals over 249 days	\$437,259	Grant Funds City General Fund (\$197,466)	Contracted	Watts Labor Community Action Committee C-130223
Congregate Nutrition Program Administration	Citywide	968 Nutrition Education presentations 968 Site Monitoring units 64 In-Service Trainings 250 Menu Development 1,648.584 Technical Assistance	\$203,701	Grant Funds	Contracted	CNS-RQA-CA, Inc. C-130222

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Home Delivered Meal Program Administration	Citywide	4,124 Nutrition Education presentations 370 Route Monitoring units 686.2 Service Position (Nutritional Analysis) units	\$103,604	Grant Funds	Contracted	CNS-RQA-CA, Inc. C-130222

DEPARTMENT OF AGING (LADOA) - SUPPORTIVE SERVICES PROGRAM

LADOA administers the **Supportive Services Program** which is designed to enable older adults to address functional limitations, maintain health and independence, protect elder rights, and promote access. Examples of specific services include the following.

- **Legal Services** increase the availability of legal assistance to older adults age 60+. Types of legal services include: (1) public entitlement law (e.g., disability benefits); (2) housing-related law; and (3) institutionalized advocacy.
- **Personal Care** services include assistance, supervision, or cues w/ activities such as eating, bathing, walking, grooming, transferring in/out of bed/chair.
- **Homemaker** services include assistance with preparing meals, shopping for personal and household items, managing money, using the telephone or doing light housework.
- **Chore** services include assistance with heavy housework, yard work, and other home maintenance.
- **Case Management** is designed to provide access to needed services and includes activities such as needs assessments, development of care plans, coordinating services, and providing follow-up.
- **Information and Assistance** includes: (1) dissemination of information about resources; (2) linking older adults to available resources; (3) to the extent possible, following up with individuals.
- **Outreach** includes interventions (one-on-one) contacts with individuals initiated by an agency or service-provider for the purpose of identifying potential clients.

Together, these services are intended to help older adults maintain the highest possible levels of function, participation, and dignity in the community.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Case Management	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	311 hours care planning 480 hours service authorization 499 hours case monitoring 50 new clients served 315 unduplicated clients served	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Case Management	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	292 hours care planning 451 hours service authorization 469 hours case monitoring 40 new clients served 240 unduplicated clients served	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220
Supportive Services - Case Management	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	459 hours care planning 708 hours service authorization 736 hours case monitoring 100 new clients served 100 unduplicated clients served	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Supportive Services - Case Management	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	483 hours care planning 745 hours service authorization 775 hours case monitoring 111 new clients served 554 unduplicated clients served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Case Management	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	324 hours care planning 501 hours service authorization 521 hours case monitoring 40 new clients served 97 unduplicated clients served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Case Management	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	297 hours care planning 458 hours service authorization 476 hours case monitoring 47 new clients served 426 unduplicated clients served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Case Management	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	523 hours care planning 807 hours service authorization 839 hours case monitoring 54 new clients served 217 unduplicated clients served	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Case Management	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	394 hours care planning 608 hours service authorization 632 hours case monitoring 41 new clients served 163 unduplicated clients served	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Case Management	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	543 hours care planning 543 hours service authorization 543 hours case monitoring 41 new clients served 163 unduplicated clients served	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Case Management	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	365 hours Care Planning 563 hours Service Authorization 586 hours Case Monitoring 50 New Clients Served 100 Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Case Management	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	301 hours Care Planning 464 hours Service Authorization 483 hours Case Monitoring 50 New Clients Served 100 Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Case Management	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	349 hours Care Planning 539 Service Authorization hours 560 Case Monitoring hours 20 new Clients Served 79 Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Case Management	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	281 hours Care Planning 434 Service Authorization hours 452 Case Monitoring hours 44 new Clients Served 152 Unduplicated Clients Served	Services Included within \$107,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Case Management	James Wood Memorial Community Center 400 E. 5th Street Los Angeles, CA 90013	297 hours personal care 438 Service Authorization hours 449 Case Monitoring hours 37 new clients served 186 unduplicated clients served	Services Included within \$77,179 of Title III-B funding for CBD ASA	Grant Funds	Contracted	Single Room Occupancy Housing Inc. C-130300
Supportive Services - Case Management	Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	228 hours Care Planning 353 hours Service Authorization 367 hours Case Monitoring 70 New Clients Served 375 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191
Supportive Services - Case Management	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	342 hours care planning 529 hours service authorization 550 hours case monitoring 15 new clients served 70 unduplicated clients served	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Case Management	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	282 hours care planning 436 hours service authorization 453 hours case monitoring 25 new clients served 70 unduplicated clients served	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223
Supportive Services - Chores	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	34 hours heavy housework 10 new clients served 15 unduplicated clients served	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219
Supportive Services - Chores	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	188 hours heavy housework 18 new clients served 30 unduplicated clients served	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220
Supportive Services - Chores	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	33 hours heavy housework 7 new clients served 7 unduplicated clients served	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Supportive Services - Chores	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	407 hours heavy housework 14 new clients served 70 unduplicated clients served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Chores	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	404 hours heavy housework 10 new clients served 30 unduplicated clients served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Chores	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	145 hours heavy housework 16 new clients served 61 unduplicated clients served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Chores	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	200 hours heavy housework 5 new clients served 20 unduplicated clients served	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Chores	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	237 hours heavy housework 6 new clients served 24 unduplicated clients served	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Chores	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	227 hours heavy housework 6 new clients served 23 unduplicated clients served	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Chores	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	313 hours Heavy Housework 4 new Clients Served 11 Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

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Supportive Services - Chores	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	175 hours Heavy Housework 5 new Clients Served 7 Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Chores	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	230 hours Heavy Housework 2 new Clients Served 5 Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Chores	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	51 hours Heavy Housework 4 new Clients Served 11 Unduplicated Clients Served	Services Included within \$104,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Chores	Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	153 hours Heavy Housework 45 new Clients Served 150 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191
Supportive Services - Chores	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	263 hours heavy housework 3 new clients served 15 unduplicated clients served	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221
Supportive Services - Chores	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	132 hours heavy housework 8 new clients served 28 unduplicated clients served	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223
Supportive Services - Homemaker	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	1,122 hours light housework 20 new clients served 80 unduplicated items served	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219

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Supportive Services - Homemaker	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	773 hours light housework 25 new clients served 78 unduplicated items served	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220
Supportive Services - Homemaker	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	1,092 hours light housework 200 hours Shopping for Personal Items 200 hours Preparing Meals 32 new clients served 32 unduplicated items served	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Supportive Services - Homemaker	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	412 hours shopping for personal items 412 hours light housework 12 new clients served 59 unduplicated items served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173
Supportive Services - Homemaker	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	752 hours light housework 26 new clients served 70 unduplicated items served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Homemaker	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	811 hours light housework 18 new clients served 46 unduplicated items served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175

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Supportive Services - Homemaker	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	1,534 hours light housework 38 new clients served 153 unduplicated items served	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Homemaker	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	1,054 hours light housework 26 new clients served 105 unduplicated items served	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Homemaker	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	1,054 hours light housework 26 new clients served 105 unduplicated items served	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Homemaker	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	913 hours Light Housework 5 New Clients Served 18 Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Homemaker	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	927 hours Light Housework 13 New Clients Served 29 Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Homemaker	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	912 hours Light Housework 5 New Clients Served 22 Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

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Supportive Services - Homemaker	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	879 hours Light Housework 8 New Clients Served 23 Unduplicated Clients Served	Services Included within \$104,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Homemaker	Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	556 hours Light Housework 65 New Clients Served 375 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191
Supportive Services - Homemaker	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	841 hours light housework 12 new clients served 30 unduplicated items served	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221
Supportive Services - Homemaker	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	882 hours light housework 10 new clients served 34 unduplicated items served	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223
Supportive Services - Information and Assistance	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	7,826 contacts for information 3,175 contacts for assistance 1,909 contacts for follow-up	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219
Supportive Services - Information and Assistance	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	7,353 contacts for information 2,983 contacts for assistance 1,795 contacts for follow-up	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220

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Supportive Services - Information and Assistance	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	11,529 contacts for information 4,678 contacts for assistance 2,812 contacts for follow-up	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Supportive Services - Information and Assistance	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	12,136 contacts for information 4,924 contacts for assistance 2,962 contacts for follow-up 50 new clients served 100 unduplicated clients served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173
Supportive Services - Information and Assistance	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	8,162 contacts for information 3,312 contacts for assistance 1,991 contacts for follow-up 945 new clients served 46 unduplicated clients served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Information and Assistance	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	7,469 contacts for information 3,030 contacts for assistance 1,823 contacts for follow-up 725 new clients served 60 unduplicated clients served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Information and Assistance	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	13,124 contacts for information 5,324 contacts for assistance 3,203 contacts for follow-up	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Information and Assistance	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	9,902 contacts for information 4,018 contacts for assistance 2,417 contacts for follow-up	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Information and Assistance	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	2,417 contacts for information 964 contacts for assistance 603 contacts for follow-up	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Information and Assistance	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	9,171 contacts Information 3,721 contacts Assistance 2,239 contacts Follow-up n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Information and Assistance	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	7,570 contacts for Information 3,071 contacts for Assistance 1,848 contacts for Follow-up n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Information and Assistance	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	8,774 contacts for information 3,560 contacts for assistance 2,141 contacts for follow-up n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Information and Assistance	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	7,082 contacts Information 2,874 contacts Assistance 1,729 contacts Follow-up n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$107,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Information and Assistance	James Wood Memorial Community Center 400 E. 5th Street Los Angeles, CA 90013	5,349 contacts for information 1,996 contacts for assistance 1,350 contacts for follow-up 25 New Clients Served 50 Unduplicated Clients Served	Services Included within \$77,179 of Title III-B funding for CBD ASA	Grant Funds	Contracted	Single Room Occupancy Housing Inc. C-130300
Supportive Services - Information and Assistance	Wilmington MPC 1371 Eubank Avenue Wilmington, CA 90744	5,747 contacts Information 2,332 contacts Assistance 1,402 contacts Follow-up 150 New Clients Served 200 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191
Supportive Services - Information and Assistance	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	8,616 contacts for information 3,496 contacts for assistance 2,104 contacts for follow-up	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221
Supportive Services - Information and Assistance	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	7,091 contacts for information 2,877 contacts for assistance 1,731 contacts for follow-up	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223
Supportive Services - Legal	Bet Tzedek Office 3250 Wilshire Blvd., 13th Floor Los Angeles, CA 90010	3,354 hours of legal assistance 403 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Legal	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	167 hours of legal assistance 20 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	ONEgeneration MPC 18255 Victory Blvd. Reseda, CA 91335	200 hours of legal assistance 24 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	167 hours of legal assistance 20 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	333 hours of legal assistance 40 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	People Coordinated Services 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	167 hours of legal assistance 20 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	People Coordinated Services 2528 West Blvd. Los Angeles, CA 90016	208 hours of legal assistance 25 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	208 hours of legal assistance 25 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Legal	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	167 hours of legal assistance 20 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	Wilmington Multi-Purpose Center 1371 Eubank Avenue. Wilmington, CA 90744	167 hours of legal assistance 20 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Legal	Lincoln Heights Senior Center 2323 Workman St. Los Angeles, CA 90031	100 hours of legal assistance 12 New clients served	Services included within \$215,000 funding allocation	Grant Funds City General Fund (\$45,113)	Contracted	Bet Tzedek C-130192
Supportive Services - Multilingual Information and Referral Services Program	Little Tokyo Service Center 231 East 3rd Street, Suite G106 Los Angeles, CA 90013	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	LTSC Community Development Corporation C-130334
Supportive Services - Multilingual Information and Referral Services Program	Little Tokyo Nutrition Services 455 East 3rd Street, Suite 408 Los Angeles, CA 90013	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	LTSC Community Development Corporation C-130334

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Multilingual Information and Referral Services Program	Golden Dragon Restaurant 960 N. Broadway Los Angeles, CA 90012	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	LTSC Community Development Corporation C-130334
Supportive Services - Multilingual Information and Referral Services Program	Miyako Gardens Senior Apartments 223 South Central Avenue Los Angeles, CA 90012	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	LTSC Community Development Corporation C-130334
Supportive Services - Multilingual Information and Referral Services Program	Koreatown Senior and Community Center 965 Normandie Avenue Los Angeles, CA 90006	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	LTSC Community Development Corporation C-130334

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Multilingual Information and Referral Services Program	Bernardi Multi-Purpose Center 6514 Sylmar Ave. Van Nuys, CA 91406	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224
Supportive Services - Multilingual Information and Referral Services Program	The Wellness Center 1200 State Street Los Angeles, CA 90033	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224
Supportive Services - Multilingual Information and Referral Services Program	Boyle Heights City Hall (District 14 Office) 2130 E. 1st Street Los Angeles, CA 90033	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Multilingual Information and Referral Services Program	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224
Supportive Services - Multilingual Information and Referral Services Program	White Memorial 1700 Cesar Chavez Avenue Los Angeles, CA 90033	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224
Supportive Services - Multilingual Information and Referral Services Program	Sherman Oaks East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 90403	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Multilingual Information and Referral Services Program	Costello Senior Center 3121 E. Olympic Blvd. Los Angeles, CA 90023	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224
Supportive Services - Multilingual Information and Referral Services Program	Wilmington Multi-Purpose Center 1371 Eubank Avenue. Wilmington, CA 90744	Overall requirement for multiple locations: 14,111 Information contacts 5,089 Assistance contacts 3,934 Follow-Up contacts 1,109 New clients served	Included within \$53,000 funding allocation	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130224
Other Support Services	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	324 hours of comprehensive assessment 235 hours of Senior Center activities 502 hours of visiting 1,061 contacts for telephone reassurance 659 contacts for personal affairs	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	304 hours of comprehensive assessment 221 hours of Senior Center activities 471 hours of visiting 997 contacts for telephone reassurance 620 contacts for personal affairs	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220
Other Support Services	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	477 hours of comprehensive assessment 346 hours of Senior Center activities 740 hours of visiting 1,564 contacts for telephone reassurance 973 contacts for personal affairs	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Other Support Services	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	502 hours of comprehensive assessment 364 hours of Senior Center activities 778 hours of visiting 1,646 contacts for telephone reassurance 1,024 contacts for personal affairs 60 new clients served 300 unduplicated clients served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	337 hours of comprehensive assessment 245 hours of Senior Center activities 523 hours of visiting 1,106 contacts for telephone reassurance 688 contacts for personal affairs 400 new clients served 117 unduplicated clients served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Other Support Services	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	309 hours of comprehensive assessment 224 hours of Senior Center activities 479 hours of visiting 1,012 contacts for telephone reassurance 629 contacts for personal affairs 400 new clients served 135 unduplicated clients served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	544 hours of comprehensive assessment 395 hours of Senior Center activities 843 hours of visiting 1,782 contacts for telephone reassurance 1,108 contacts for personal affairs	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Other Support Services	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	410 hours of comprehensive assessment 297 hours of Senior Center activities 635 hours of visiting 1,344 contacts for telephone reassurance 835 contacts for personal affairs	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Other Support Services	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	0 hours of comprehensive assessment 600 hours of Senior Center activities 625 hours of visiting 2,660 contacts for telephone reassurance 0 contacts for personal affairs	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	380 hours Comprehensive Assessment 275 hours Senior Center activities 588 hours Visiting 1,245 contacts Telephone Reassurance 774 contacts Personal Affairs n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Other Support Services	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	312 hours Comprehensive Assessment 227 hours Senior Center activities 485 hours Visiting 1,026 contacts Telephone Reassurance 638 contacts Personal Affairs n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	362 hours of comprehensive assessment 263 hours of Senior Center activities 563 hours of visiting 1,191 contacts Telephone Reassurance 740 contacts Personal Affairs n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Other Support Services	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	293 hours of comprehensive assessment 212 hours of Senior Center activities 454 hours of visiting 960 contacts Telephone Reassurance 597 contacts Personal Affairs n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$107,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	James Wood Memorial Community Center 400 E. 5th Street Los Angeles, CA 90013	297 hours of comprehensive assessment 511 hours of Senior Center activities 987 hours of visiting 66 New Clients Served 330 Unduplicated Clients Served	Services Included within \$77,179 of Title III-B funding for CBD ASA	Grant Funds	Contracted	Single Room Occupancy Housing Inc. C-130300
Other Support Services	Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	238 hours Comprehensive Assessment 172 hours Senior Center activities 368 hours Visiting 779 contacts Telephone Reassurance 485 contacts Personal Affairs 175 New Clients Served 200 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191
Other Support Services	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	356 hours of comprehensive assessment 259 hours of Senior Center activities 552 hours of visiting 1,168 contacts for telephone reassurance 727 contacts for personal affairs	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221

APPENDIX A - City Inventory of Programs and Services for Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Other Support Services	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	294 hours of comprehensive assessment 214 hours of Senior Center activities 455 hours of visiting 962 contacts for telephone reassurance 599 contacts for personal affairs	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223
Supportive Services - Outreach	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	656 contacts for outreach	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219
Supportive Services - Outreach	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	611 contacts for outreach	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220
Supportive Services - Outreach	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	935 contacts for outreach	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Supportive Services - Outreach	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	1,014 contacts for outreach 5 new clients served 10 unduplicated clients served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Outreach	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	696 contacts for outreach 251 new clients served 40 unduplicated clients served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Outreach	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	647 contacts for outreach 251 new clients served 40 unduplicated clients served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Outreach	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	1,122 contacts for outreach	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Outreach	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	831 contacts for outreach	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Outreach	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	763 contacts for outreach	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Outreach	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	773 Contacts Outreach n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Outreach	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	629 contacts for Outreach n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Outreach	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	726 contacts for outreach n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Outreach	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	588 contacts for outreach n/a New Clients Served n/a Unduplicated Clients Served	Services Included within \$107,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Outreach	James Wood Memorial Community Center 400 E. 5th Street Los Angeles, CA 90013	387 contacts for outreach 5 New Clients Served 10 Unduplicated Clients Served	Services Included within \$77,179 of Title III-B funding for CBD ASA	Grant Funds	Contracted	Single Room Occupancy Housing Inc. C-130300
Supportive Services - Outreach	Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	475 Contacts Outreach 15 New Clients Served 20 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Outreach	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	754 contacts for outreach	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221
Supportive Services - Outreach	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	622 contacts for outreach	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223
Supportive Services - Personal Care	Freda Mohr MPC 6310 San Vicente Blvd., Suite 275 Los Angeles, CA 90048	84 hours personal care 15 new clients served 20 unduplicated clients served	Included within \$118,584 of Title III-B funding for West Wilshire ASA	Grant Funds	Contracted	Jewish Family Services C-130219
Supportive Services - Personal Care	Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	204 hours personal care 15 new clients served 30 unduplicated clients served	Included within \$111,414 of Title III-B funding for Westside ASA	Grant Funds	Contracted	Jewish Family Services C-130220
Supportive Services - Personal Care	Mexican American Opportunity Foundation 2130 E. 1st Street, Suite 2200 Los Angeles, CA 90033	303 hours personal care 5 new clients served 5 unduplicated clients served	Included within \$174,860 of Title III-B funding for Eastside ASA	Grant Funds	Contracted	Mexican American Opportunity Foundation C-130217
Supportive Services - Personal Care	ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	695 hours personal care 5 new clients served 22 unduplicated clients served	Services Included within \$184,039 of Title III-B funding for SW Valley ASA	Grant Funds	Contracted	ONEgeneration C-130173

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Personal Care	Crenshaw Multipurpose Senior Center 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	137 hours personal care 12 new clients served 23 unduplicated clients served	Services Included within \$123,667 of Title III-B funding for Southwestern ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Personal Care	West Adams Multipurpose Senior Center 2528 West Blvd. Los Angeles, CA 90016	227 hours personal care 16 new clients served 46 unduplicated clients served	Services Included within \$113,157 of Title III-B funding for West Adams ASA	Grant Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Supportive Services - Personal Care	St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	350 hours personal care 9 new clients served 35 unduplicated clients served	Services Included within \$199,265 of Title III-B funding for City ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Personal Care	Hollywood Multipurpose Senior Center 5170 Santa Monica Blvd. Los Angeles, CA 90029	281 hours personal care 7 new clients served 28 unduplicated clients served	Services Included within \$150,149 of Title III-B funding for Northside ASA	Grant Funds	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Personal Care	Echo Park Mini-MPC 675 South Carondelet Street Los Angeles, CA 90057	114 hours personal care 5 new clients served 1 unduplicated clients served	Services Included within \$265,000 of City funding for Echo Park-Mini MPC	City General Fund	Contracted	St. Barnabas Senior Services C-130216
Supportive Services - Personal Care	Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	230 hours Personal Care 3 New Clients Served 6 Unduplicated Clients Served	Services Included within \$139,149 of Title III-B funding for Mid Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Supportive Services - Personal Care	Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	99 hours Personal Care 5 New Clients Served 9 Unduplicated Clients Served	Services Included within \$114,705 of Title III-B funding for NE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Personal Care	Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	251 hours Personal Care 5 New Clients Served 12 Unduplicated Clients Served	Services Included within \$133,116 of Title III-B funding for NW Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Personal Care	Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	193 hours Personal Care 6 New Clients Served 9 Unduplicated Clients Served	Services Included within \$104,276 of Title III-B funding for SE Valley ASA	Grant Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Supportive Services - Personal Care	Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	202 hours Personal Care 45 New Clients Served 125 Unduplicated Clients Served	Services Included within \$97,596 of Title III-B funding for Harbor ASA	Grant Funds	Contracted	Wilmington Jaycees Foundation C-130191
Supportive Services - Personal Care	Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	262 hours personal care 10 new clients served 35 unduplicated clients served	Services Included within \$130,624 of Title III-B funding for Central ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130221
Supportive Services - Personal Care	Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	112 hours personal care 7 new clients served 11 unduplicated clients served	Services Included within \$107,598 of Title III-B funding for S. Los Angeles ASA	Grant Funds	Contracted	Watts Labor Community Action Committee C-130223

DEPARTMENT OF AGING (LADOA) - TRANSPORTATION ASSISTANCE PROGRAM

LADOA administers the **Transportation Assistance Program** which is designed to provide frail, older, and disabled persons a door-to-door paratransit service. MPCs are the focal point of these resources and transit services must be provided Monday through Friday from 8:00 a.m. to 4:00 p.m. Participant cost for each one-way trip shall be a minimum of \$0.50.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Transportation Assistance Program	<u>West Wilshire ASA</u> Freda Mohr MPC 6310 San Vicente Blvd.,	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	Jewish Family Services C-130219
Transportation Assistance Program	<u>Westside ASA</u> Felicia Mahood MPC 11338 Santa Monica Blvd. Los Angeles, CA 90025	12,668 one-way trips	\$227,320	Proposition A Funds	Contracted	Jewish Family Services C-130220
Transportation Assistance Program	<u>Eastside ASA</u> The Wellness Center 1200 N. State St. Los Angeles, CA 90033	8,445 one-way trips	\$274,704	Proposition A Funds	Contracted	Mexican American Opportunity Foundation C-130217
Transportation Assistance Program	<u>SW Valley ASA</u> ONEgeneration MPC 17400 Victory Blvd. Van Nuys, CA 91406	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	ONEgeneration C-130173
Transportation Assistance Program	<u>Southwestern ASA</u> Crenshaw MPC 5133 S. Crenshaw Blvd. Los Angeles, CA 90043	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175
Transportation Assistance Program	<u>West Adams ASA</u> West Adams MPC 2528 West Blvd. Los Angeles, CA 90016	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	People Coordinated Services of Southern California, Inc. C-130175

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Transportation Assistance Program	<u>City ASA</u> St. Barnabas Senior Center of Los Angeles 675 S. Carondelet Street Los Angeles, CA 90057	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	St. Barnabas Senior Services C-130216
Transportation Assistance Program	<u>Northside ASA</u> Hollywood MPC 5170 Santa Monica Blvd. Los Angeles, CA 90029	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	St. Barnabas Senior Services C-130216
Transportation Assistance Program	<u>Mid Valley ASA</u> Bernardi MPC 6514 Sylmar Ave. Van Nuys, CA 91601	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Transportation Assistance Program	<u>NE Valley ASA</u> Alicia Broadous-Duncan MPC 11300 Glenoaks Blvd. Pacoima, CA 91331	12,668 one-way trips	\$272,320	Proposition A Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Transportation Assistance Program	<u>NW Valley ASA</u> Robert M. Wilkinson MPC 8956 Vanalden Ave. Northridge, CA 91304	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Transportation Assistance Program	<u>SE Valley ASA</u> Sherman Oaks / East Valley Adult Center 5056 Van Nuys Blvd. Sherman Oaks, CA 91403	12,668 one-way trips	\$323,820	Proposition A Funds	Contracted	San Fernando Valley Interfaith Council, Inc C-130172
Transportation Assistance Program	<u>CBD ASA</u> James Wood Memorial Community Center 400 E. 5th Street Los Angeles, CA 90013	3,995 one-way trips	\$109,592	Proposition A Funds	Contracted	Single Room Occupancy Housing Inc. C-130300

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Transportation Assistance Program	<u>Harbor ASA</u> Wilmington MPC 1371 Eubank Avenue. Wilmington, CA 90744	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	Wilmington Jaycees Foundation C-130191
Transportation Assistance Program	<u>Central ASA</u> Theresa Lindsay MPC 429 E. 42nd Place Los Angeles, CA 90011	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	Watts Labor Community Action Committee C-130221
Transportation Assistance Program	<u>S. Los Angeles ASA</u> Bradley MPC 10957 S. Central Ave. Los Angeles, CA 90059	8,445 one-way trips	\$223,204	Proposition A Funds	Contracted	Watts Labor Community Action Committee C-130223

DEPARTMENT OF AGING (LADOA) - FAMILY CAREGIVER SUPPORT PROGRAM

LADOA administers the **Family Caregiver Support Program**, a local and multifaceted system of support and legal services to: (1) unpaid family caregivers of older adults; and (2) grandparents, or other older relatives, with primary caregiving responsibilities for a child. The purpose of the program is to provide assistance to caregivers on issues that have an impact on the care recipients' health care, shelter, finances, and any other issues that are critical to maintaining the quality of life as a senior, including those seniors who are caretakers of a minor child. Examples of services include:

- **access assistance** such as information assistance, interpretation/translation, and legal resources for caregivers;
- **information services** that provide public information and community education on resources and services available to current and potential caregivers and their families;
- **respite care** that provides caregivers with temporary in-home or out of home relief from caregiving responsibilities;
- **supplemental services** that provide assistive devices, home adaptations, caregiver registry services, and emergency cash or material aid (on a limited basis) to assist with caregiving responsibilities; and
- **support services** including caregiver assessments, counseling, support groups, and training.

Family Caregiver Support Program services are designed to reduce caregiver burden, enable caregivers to remain in the workforce, and prevent or delay the need for a higher level of care for the care recipient.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Access Assistance	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	400 Contacts	\$16,698	Grant Funds	Contracted	Alzheimers Greater Los Angeles C-130299

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Access Assistance	10 City ASAs	1,480 contacts Outreach, 470 Clients Served 1,480 contacts Caregiver Information & Assistance, 470 Clients Served 240 contacts Interpretation / Translation, 60 Clients Served	\$47,117	Grant Funds City General Fund (\$15,561)	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Access Assistance	5 Valley ASAs	740 one-on-one contacts Outreach, 235 Clients Served 740 contacts Caregiver Information & Assistance, 235 Clients Served 120 contacts Interpretation / Translation, 30 Clients Served	\$23,207	Grant Funds City General Fund (\$7,665)	Contracted	Special Service for Groups, Inc. C-130335

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Caregiver and Kinship Care Legal Services	Citywide	Information Services 8 Activities: Caring for the Elderly 8 Activities: Caring for Child Access Assistance 400 One-on-One Contacts, 67 New Clients: caring for Elderly 150 One-on-One Contacts, 25 New Clients, Caring for Child	\$187,290	Grant Funds	Contracted	Bet Tzedek C-130192
Family Caregiver Support Program - Information Services	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	20 Activities	\$38,016	Grant Funds	Contracted	Alzheimers Greater Los Angeles C-130299
Family Caregiver Support Program - Information Services	10 City ASAs	120 activities Public Information on Caregiving, 550 Clients Served 120 activities Community Education on Caregiving, 550 Clients Served	\$100,190	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Information Services	5 Valley ASAs	60 activities Public Information on Caregiving, 275 Clients Served 60 activities Community Education on Caregiving, 275 Clients Served	\$50,095	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Respite Services	10 City ASAs	1,386 hours In-Home Supervision, 139 Clients Served 830 hours Homemaker Assistance, 83 Clients Served 167 hours In-Home Personal Care, 16 Clients Served 111 hours Home Chore, 11 Clients Served 6 hours Out-of-Home Day Care, 1 Client Served	\$33,397	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Respite Services	5 Valley ASAs	238 hours In-Home Supervision, 30 Clients Served 446 hours Homemaker Assistance, 56 Clients Served 90 hours In-Home Personal Care, 11 Clients Served 219 hours Home Chore, 27 Clients Served 7 hours Out-of-Home Day Care, 1 Client Served	\$16,698	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335
Family Caregiver Support Program - Respite Services	Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010 San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343 Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063	640 Hours	\$26,717	Grant Funds City General Fund (\$8,823)	Contracted	Alzheimers Greater Los Angeles C-130299

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Support Services	<p>Mid-Wilshire 4221 Wilshire Blvd., Suite 400 Los Angeles, CA 90010</p> <p>San Fernando Valley 16933 Parthenia, 2nd Floor Northridge, CA 91343</p> <p>Greater East Los Angeles 133 North Sunol Drive Los Angeles, CA 90063</p>	<p>1,125 hours Care Management</p> <p>300 Hours Counseling</p> <p>658 Hours Training</p>	\$78,482	Grant Funds	Contracted	Alzheimers Greater Los Angeles C-130299
Family Caregiver Support Program - Support Services	10 City ASAs	<p>469 hours Caregiver Assessments, 95 Clients Served</p> <p>370 hours Caregiver Counseling, 22 Clients Served</p> <p>260 hours Caregiver Training, 22 Clients Served</p> <p>701 hours Caregiver Support, 58 Clients Served</p> <p>1,200 hours Caregiver Case Management, 100 Clients Served</p>	\$66,793	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Family Caregiver Support Program - Support Services	5 Valley ASAs	235 hours Caregiver Assessments, 47 Clients Served 185 hours Caregiver Counseling, 11 Clients Served 130 hours Caregiver Training, 22 Clients Served 350 hours Caregiver Support, 8 Clients Served 600 hours Caregiver Case Management, 37 Clients Served	\$33,397	Grant Funds	Contracted	Special Service for Groups, Inc. C-130335

DEPARTMENT OF AGING (LADOA) - HEALTH INSURANCE COUNSELING AND ADVOCACY PROGRAM (HICAP)						
LADOA administers the Health Insurance Counseling and Advocacy Program (HICAP) , which provides personalized counseling, community education, and outreach events for Medicare beneficiaries. HICAP programs provide free community education and unbiased confidential individual counseling. HICAP counselors are trained to assist older adults with choosing and/or enrolling in prescription drug plans and Medicare health plans, filing original Medicare and private insurance claims and/or preparing Medicare appeals. HICAP counselors can also assist older adults seeking to purchase long-term care insurance or Medicare supplement insurance.						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Health Insurance Counseling and Advocacy Program (HICAP) - Client Contacts	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	3,000 Unduplicated Clients Counseled 23,322 ALL Client Contacts	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Counseling	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	420 Counseling Hours (Volunteer) 4,000 Counseling Hours (paid staff) 11,184 Total Hours Counseled	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Legal Services	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	200 Legal Clients Served 150 Client Representation Hours 80 Consultation to Program Hours	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Public and Media Events	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	150 Public, Media, Community Education Events 28 Events/Booths/Exhibits/Outreach Events 24,988 Persons Reached at PAM Events	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Educational Media	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	3 Television/Cable Show 3 Radio 5 Other Print Activity (Newspaper Articles/Fliers/Pamphlets, etc.)	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Health Insurance Counseling and Advocacy Program (HICAP) - Educational Materials	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	23,455 Other HICAP or Insurance-related publications	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Outreach Publicity	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	9 Television/Radio/Ads/Crawls, etc. (PSA Electronic Events) 11,063 General HICAP Brochures/Posters	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Client Contacts	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	3,000 Unduplicated Clients Counseled 23,322 ALL Client Contacts	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Counseling	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	420 Counseling Hours (Volunteer) 4,000 Counseling Hours (paid staff) 11,184 Total Hours Counseled	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Legal Services	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	200 Legal Clients Served 150 Client Representation Hours 80 Consultation to Program Hours	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Public and Media Events	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	150 Public, Media, Community Education Events 28 Events/Booths/Exhibits/Outreach Events 24,988 Persons Reached at PAM Events	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Health Insurance Counseling and Advocacy Program (HICAP) - Educational Media	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	3 Television/Cable Show 3 Radio 5 Other Print Activity (Newspaper Articles/Fliers/Pamphlets, etc.)	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Educational Materials	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	23,455 Other HICAP or Insurance-related publications	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125
Health Insurance Counseling and Advocacy Program (HICAP) - Outreach Publicity	Center for Health Care Rights 520 S. Lafayette Park Place, Suite 214 Los Angeles, CA 90057 16 MPCs throughout City	9 Television/Radio/Ads/Crawls, etc. (PSA Electronic Events) 11,063 General HICAP Brochures/Posters	Included within \$801,249 of HICAP funding	Grant Funds	Contracted	Center for Health Care Rights C-130125

DEPARTMENT OF AGING (LADOA) - EVIDENCE-BASED PROGRAMS

LADOA administers **Evidence-Based Programs**, which are the result of a growing body of research in the social and behavioral sciences demonstrating that certain approaches and strategies for working with youth, older adults, and families can positively impact important problems such as energy, motivation, depression, falls, and management of chronic health conditions. LADOA has prioritized implementing programs that focus on: (1) healthier living; (2) physical activity and fall prevention; and (3) caregiving and memory. Some of these programs are offered in partnership with RAP at Senior Citizen Centers.

Service providers must reach a minimum number of unduplicated clients and meet "completer" goals. A completer is a participant who has completed a minimum of 75% of the number of sessions provided for each class and is either: (1) 62 years of age or older; (2) an informal caregiver who is 18 years of age and older; or (3) a grandparent or older individual 55 years of age and older that is a relative caregiver for a child by blood, marriage, or adoption.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	West Wilshire ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	Jewish Family Service of Los Angeles C-129257

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Eastside ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	Mexican American Opportunity Foundation C-129232
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Southwest Valley ASA	<p>60 unduplicated clients served 224 Completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	ONEgeneration C-129256

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Southwestern ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	Partners in Care Foundation C-129426
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	West Adams ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	Partners in Care Foundation C-129426
Evidence-based programs - Citywide Technical Assistance	Citywide	NA	\$21,445	Grant funds City General Fund (\$4,248)	Contracted	Partners in Care Foundation C-129426

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Evidence-based programs - Disease Prevention and Health Promotion	Citywide	Evidence Based 80 contacts: Healthier Living/Chronic Disease Self-Management Program (CDSMP) 36 contacts: Tomando Control de su Salud 345 Arthritis Foundation Exercise Program 84 A Matter of Balance 20 Arthritis Foundation Walk with Ease 27 contacts: Diabetes Self-Management Program (DSMP) 45 contacts: Chronic Pain Self-Management Program (CPSMP) 10 UCLA Memory Testing 145 Home Meds 792 Completers per year 375 Unduplicated Clients/Participants Served (each counts as a New Client)	\$236,266	Grant Funds City General Fund (\$15,720)	Contracted	Partners in Care Foundation C-130404
Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version) Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)	City ASA	At least 3 types of programs annually and each program must be offered at least 4 times annually. 60 unduplicated clients served 224 completers	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	St. Barnabas Senior Services C-129233

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Northside ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	St. Barnabas Senior Services C-129233
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Southeast Valley ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	San Fernando Valley Interfaith Council, Inc. C-129310

APPENDIX A - City Inventory of Programs and Services of Older Adults - July 2018

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Mid Valley ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	San Fernando Valley Interfaith Council, Inc. C-129310
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Northeast Valley ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	San Fernando Valley Interfaith Council, Inc. C-129310

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<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Northwest Valley ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	San Fernando Valley Interfaith Council, Inc. C-129310
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Harbor ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	Wilmington Jaycees Foundation C-129258

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<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Central ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	Watts Labor Community Action Committee C-129257

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Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p>Healthier Living/Chronic Disease Self-Management or Tomando Control de su Salud (Healthier Living, Spanish version)</p> <p>Caregiver support or memory enhancement programs such as Savvy Caregiver (support for caregivers of people with dementia) or UCLA Memory Training</p> <p>Physical activity programs such as A Matter of Balance (fall prevention), Arthritis Foundation Exercise Program, or Healthy Moves (in-home physical activities for frail seniors)</p>	Westside ASA	<p>At least 3 types of programs annually and each program must be offered at least 4 times annually.</p> <p>60 unduplicated clients served 224 completers</p>	\$75,000	Grant funds City General Fund (\$56,250)	Contracted	WISE & Healthy Aging C-129387

DEPARTMENT OF AGING (LADOA) - LONG-TERM CARE OMBUDSMAN AND ELDER ABUSE PREVENTION PROGRAM

LADOA administers the **Long-Term Care Ombudsman Program** which is designed to identify, investigate, and resolve complaints made by and for older adults and dependent adults in long-term care facilities such as skilled nursing facilities and residential care facilities for the elderly that relate to action or inaction on the part of a facility that impacts the quality of care and quality of life of residents and which adversely affect their health, safety, welfare, or rights. In addition, the program is designed to provide technical assistance to the other MPCs in planning and implementing the Ombudsman Programs within their respective service areas.

LADOA also administers **Elder Abuse Prevention Programs** which carry out activities designed to prevent the abuse, neglect, and exploitation of older adults. Prevention activities may include public education, outreach, and intake of complaints or reports of abuse and voluntary case referral to appropriate agencies.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Long-Term Care Ombudsman Program and Elder Abuse Prevention Program	<p>Citywide</p> <p>Region I & Main Office 1527 4th Street, 2nd Fl. Santa Monica, CA 90401</p> <p>Region II 8374 Topanga Canyon Rd., Suite 209 Canoga Park, CA 91304</p> <p>Region III 2555 East Colorado Blvd., Suite 203 Pasadena, CA 91107</p> <p>Region IV 5220 Clark Ave., Suite 415 Lakewood, CA 90712</p> <p>Region V 1493 N. Montebello Blvd., Suite 104 Montebello, CA 90640</p>	<p>Ombudsman Services</p> <ul style="list-style-type: none"> - 4,000 hours of service - 2,000 cases opened - 1,500 cases closed - 2,500 complaint closed cases <p>Ombudsman Staff Training</p> <ul style="list-style-type: none"> - 100 sessions - 500 hours - 114 trainees <p>Resident Visitation</p> <ul style="list-style-type: none"> - 1,297 visits to skilled nursing facilities - 1,000 visits to residential care facilities for the elderly <p>Elder Abuse Prevention</p> <ul style="list-style-type: none"> - 1,063 hours community education/advocacy - 5 public education sessions' - 5 training sessions for professionals - 677 hours developing a coordinated system - 967 copies of educational materials distributed - 1,000 individuals reached through activities - 2 trainings to government agencies, community-based organizations, and staff and volunteers 	\$732,386	Grant Funds City General Funds (\$2,571)	Contracted	WISE & Healthy Aging C-130298

DEPARTMENT OF AGING (LADOA) - EMERGENCY ALERT RESPONSE SYSTEM (EARS)

LADOA administers the **Emergency Alert Response System (EARS)** program, which is designed to promote security and independence of older adults by providing a communication device that provides assistance in an emergency. The program targets homebound City residents who are at least 62 years of age, frail, have specialized medical needs, live alone, and meet federal income guidelines.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Emergency Alert Response System (EARS)	Citywide	Service for up to 950 clients per month @ \$13.91 per client, per month - Fall detection = +\$7 per month - Cellular-based monitoring = +\$10 per month - Medication management = \$20 per month	\$126,154	Grant Funds	Contracted	Critical Signal Technologies, Inc. C-129272

DEPARTMENT OF AGING (LADOA) - SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

LADOA, in partnership with EWDD, administers the **Senior Community Service Employment Program** which provides subsidized, temporary, part-time community service work-based training for low income persons age 55 or older who are unemployed and trying to re-enter the job market. Through this program, older workers have access to on-the-job training as well as employment assistance through a network of local not for profits, government agencies, and WorkSource Centers.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Senior Community Service Employment (SCSEP)</u>	16 Worksource Centers	Training slots available for 112 City residents who are at least 55 years old, unemployed, and have annual incomes that are no more than 125% of Federal Poverty Guidelines.	No information provided	Grant funded	Partnership w/ EWDD	NA

DEPARTMENT OF AGING (LADOA) - PROJECT C.A.R.E.

LADOA, in partnership with the Los Angeles Foundation on Aging, the Department of Neighborhood Empowerment, and the Los Angeles Police Department, administers **Project C.A.R.E.** (Caring Actions Responding to Elders) which provides needed and quality of life items to low-income older adults throughout Los Angeles. The items include food, clothing, personal hygiene items, books, craft materials, and many others. City employees are invited by LADOA to participate by selecting an older adult to sponsor during the winter holidays.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Project C.A.R.E.</u>	Citywide	40 participating volunteers and 1,600 older adults provided assistance	NA - Volunteer Services	NA	Volunteer Services	NA

DEPARTMENT OF AGING (LADOA) - OASIS PROGRAM

LADOA administers the **OASIS Program** which is designed to provide a full range of cultural experiences and activities for older persons age 60+, including art enrichment, exercise classes, and health screenings.

Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
OASIS Program	Citywide ASAs	10,807 Information & Assistance contacts 255 hours of Senior Center Activities 162 hours of Health / Exercise	\$31,817	Grant Funds	Contracted	Jewish Family Service of Los Angeles C-130218

DEPARTMENT ON DISABILITY						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Emergency Evacuations</u>	Varies	Assisted 40 seniors during Creek and Skirball Fire	DoD does not separately track costs for programs/services for older adults.	City General Fund	In-house	NA
<u>Project Care</u> - Provide older adults with volunteer gift wrapping services.	Citywide	Two DoD volunteers assisted seven older adults	None	Staff donations	In-house	NA
<u>Education, outreach, and referral</u> - Make presentations to older adults with disabilities, attend events for older adults to promote DoD, field constituent calls and refer callers to available supportive resources related to accessibility and disability issues.	Citywide	<ul style="list-style-type: none"> • 1 presentation on City services • 4 outreach events • 25 constituents assisted via telephone 	DoD does not separately track costs for programs/services for older adults.	General Fund	In-house	NA
<u>Sidewalk Repair Program - Access Request</u> - Provide guidance and intake support for constituents seeking to report various sidewalk conditions, and specifically, to facilitate an access request related to built, but non-compliant, conditions for sidewalk surfaces and features including curb ramps or other accessible elements.	Citywide	DOD seeks to process an active, dynamic intake rate of approximately 25 access requests per week, or 100 per month, or 1,200 per year, and we are currently maintaining production trends in-line with these projected goals and quantities.	No information provided	No information provided	In-house	NA
<u>AIDS Coordinator's Office</u> - Develop and support programs and policies that prevent the transmission and acquisition of HIV and improve the quality of life for people living with HIV/AIDS in the City. Sample services include training, providing syringe exchange services, and health education.	Citywide	<p>Provide services to approximately 1,300 older adults per year.</p> <p>Collaborated with AIDS project Los Angeles on research study to learn about the psycho social needs among older (age 50+) gay men living with HIV/AIDS in LA County.</p>	No information provided	General Fund	In-house	NA

ECONOMIC & WORKFORCE DEVELOPMENT DEPARTMENT (EWDD)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Workforce Development System (WDS) - Provide occupation training, employment placement, and career support for adults age 18+ through Worksource Centers (WSC).	16 Worksource Centers	4,916 residents age 55+ served <ul style="list-style-type: none"> • 458 entered unsubsidized employment • 39 entered training-related employment • 4 entered qualified apprenticeship • 99 participants age 55+ earned recognized certificate / diploma/ degree 	Costs for participants age 55+ not specifically tracked	Workforce Innovation and Opportunity Act (WIOA)	Contracted	No information provided
Vulnerable / Underrepresented Population Program - Provide employment and training services to WIOA-eligible residents who are age 40+ and who have been demographically shown to experience a higher level of unemployment and greater obstacles to securing employment.	Not provided	133 participants enrolled <ul style="list-style-type: none"> • 113 entered training • 45 placed 	\$250,000	Workforce Innovation and Opportunity Act (WIOA)	Contracted	L.A. Valley College (LAVC) C-129569 Central City Neighborhood Partners C-129150

EMERGENCY MANAGEMENT DEPARTMENT (EMD)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
Ready Your LA Neighborhood (RYLAN) - Citywide public education and outreach program that prepares residents and neighborhoods to be resilient during disasters and emergencies.	Citywide	EMD will prepare sixty (60) new Community Emergency Plans during this fiscal year	Services provided with existing staff	General Fund	In-house	NA
Prepare LA Now (PLAN) - Web-based portal that allows residents to register for emergency preparedness information and services.	Citywide	No information provided	No information provided	General Fund	In-house (contractor may be utilized in the future)	NA

LOS ANGELES FIRE DEPARTMENT (LAFD)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Community Risk Reduction Unit - Senior Center Presentations</u> - Partner with LADOA and perform annual visits to MPCs to provide information/training on home fire safety, hands-only CPR, and automatic external defibrillators.	15 MPCs throughout City	Reached 200 individuals with fire safety and fall prevention information	No information provided	City General Fund	In-house	NA
<u>Community Risk Reduction Unit - Special Events</u> - Offer presentations and provide fire-related safety information to older residents across the City.	Citywide	Participated in Older Adult Summit (April 2018) and gave fire safety presentations at high-rise senior living residences (January 2018 and May 2018).	No information provided	City General Fund	In-house	NA

HOUSING AND COMMUNITY INVESTMENT DEPARTMENT (HCID)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Single Family Housing Rehabilitation Program / Handyworker Home Repair Program</u> - Provides minor home repair services, via City-approved contractors, to low-income senior residents (62+) and disabled homeowners. Home repair work may include the installation of safety & security devices to prevent accidents and deter crime. Low-income elderly and disabled tenants are also eligible for assistance, however, work is limited to safety and security devices.	Citywide	Restore a minimum of 255 units for senior (or disabled) residents to safe & habitable conditions.	\$2,352,574	Federal funding (HUD) - Community Development Block Grant (CDBG)	In-house staff reviews, approves, monitors, and conducts pre & post inspections of construction activities. Outside contractors conduct outreach, enroll participants, inspect homes, develop work scopes, and perform construction activities.	AG Pacific Construction & Development Corp. C-127944 Watts Labor Community Action Committee C-127970 Pacific Asian Consortium in Employment C-128016 Habitat for Humanity C-127967
<u>Affordable Housing Managed Pipeline</u> - Creates affordable rental housing for low and very low-income households by making long-term loans for new construction or for the rehabilitation of existing residential structures through an open competitive Call For Projects process.	Citywide	Add 50 units annual to the City's affordable housing stock	NA -- service is provided within existing, larger program	Federal funding (HUD) - Home Investment Partnerships Program (HOME) and Community Development Block Grants (CDBG)	In-house	NA

LOS ANGELES PUBLIC LIBRARY (LAPL)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p><u>Accessibility Programs</u> - LAPL offers residents, including older adults, services to make library materials more accessible:</p> <ul style="list-style-type: none"> • Audiobooks and large type books are available; • Homebound library patrons may choose a friend or neighbor to pick-up and return library materials; and • Library patrons may use Zoom Text, a computer application that enables visually-impaired or blind computer users to see and/or hear everything displayed on a computer screen 	Central Library and local branches	NA	No information provided	No information provided	In-house	NA
<p><u>LAPL Community Outreach Programs</u> - LAPL offers several different types of programs at branch libraries that are geared toward older adults. Examples of programs include health classes and exercise sessions, general community events (e.g., book readings and movies), technology literacy, financial literacy, and tax preparation assistance.</p>	Central Library and local branches	<ul style="list-style-type: none"> • Community outreach - 1,877 participants • Health classes - 783 participants • Technology literacy - 215 participants • Tax prep - 206 participants • Financial literacy - 142 participants 	No information provided	No information provided	In-house staff and volunteers	NA

DEPARTMENT OF NEIGHBORHOOD EMPOWERMENT (DONE)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Purposeful Aging Town Hall Meetings</u> - DONE co-hosted its first town hall with the Department of Aging in January 2017 to talk about Purposeful Aging Los Angeles (PALA). DONE would like to co-host another town hall in late 2018 to update all Neighborhood Councils about PALA.	No information provided	No information provided	\$1,504	Neighborhood Empowerment Fund	In-house	NA
<u>Neighborhood Council 101's</u> - DONE hosts meetings for numerous stateholders and stakeholder groups throughout the year. The purpose of these meetings is to inform and engage residents about the Neighborhood Council system. Older adults are a stakeholder group that has been targeted for outreach.	NA	NA	\$13,880	Neighborhood Empowerment Fund	In-house	NA
<u>Neighborhood Council Committees</u> - Neighborhood Councils across the city have created committees that perform work related to issues affecting older adults. These meetings address issues in communities, discuss citywide legislation, and provide help in conveying information to the public. Neighborhood Councils are encouraged to promote these meetings in their community to help attract attendance and feedback regarding any issues affecting seniors. DONE assists the Neighborhood Council to help them perform this work.	NA	NA	\$6,940	Neighborhood Empowerment Fund	In-house	NA
<u>Neighborhood Council Aging Liaisons</u> - DONE works with City Departments and Neighborhood Councils to facilitate communication with designated Aging Liaisons for the purpose of sending invitations to meetings/events of interest, receiving feedback, or requesting assistance.	NA	NA	\$501	Neighborhood Empowerment Fund	In-house	NA

RECREATION AND PARKS (RAP)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Ongoing physical, social, and mental health classes and activities at RAP Senior Citizen Centers-</u> Free/low-cost classes offered by RAP to enhance the overall well-being of older Angelenos. Examples of classes include yoga, tai chi, book clubs, life memoir classes, computer classes, billiards, dancing, and arts and crafts.	28 RAP Senior Citizen Centers (* 3 of these centers are shared-use LADOA Multi-Purpose Centers)	<ul style="list-style-type: none"> • 896 classes and activities • 4,053 registrants for classes and activities • 2,500 participants for special events 	\$980,000	City General Fund	Contracted through LADOA	No information provided
<u>Ongoing physical, social, and mental health classes and activities at RAP recreation centers-</u> Free/low-cost classes offered by RAP to enhance the overall well-being of older Angelenos. Examples of classes include yoga, tai chi, book clubs, life memoir classes, computer classes, billiards, dancing, and arts and crafts.	22 Recreation Centers	<ul style="list-style-type: none"> • 220 classes and activities • 775 registrants for classes and activities 	\$550,000	City General Fund	In-house	NA
<u>Los Angeles Federation of Senior Citizen Clubs-</u> RAP's Senior Citizen Section oversees the Los Angeles Federation of Senior Citizen Clubs. This citywide organization is an umbrella of senior clubs that meet at churches, RAP Senior Citizen Centers, and RAP Recreation Centers. Currently, there are over 100 clubs and over 9,500 members that meet at churches and RAP facilities and support social interest activities such as life memoirs, walking clubs, zumba, bingo, sewing, quilting, and trips to locations such as museums and gardens.	RAP Senior Citizen Centers and recreation facilities.	Six area events that attracted more than 1,100 attendees. In addition, two special events honoring Federation Club members attracted almost 700 attendees.	\$250,000	Private/public	Combination of In-house and external sponsorships	NA
<u>Health and Wellness Fairs-</u> Partnership w/ Humana for six events that included free health screenings such as glucose, bone density, vision, and thyroid screenings. Also included fitness demonstrations such as Zumba, line dancing, and balance exercises.	Various RAP Senior Citizen Centers	800 attendees	Sponsored	Private	Combination of In-house and external sponsorships	No information provided
<u>Wellness Program-</u> RAP offers free wellness classes for adults aged 50+ including zumba, yoga, chair aerobics, line dancing, sewing, self defense, and computer lab.	26 RAP sites	225 classes offered 1,887 registrants	\$85,000	City General Fund	In-house	NA

BUREAU OF STREET SERVICES (BSS)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Bus Bench Program</u> - Revenue generating program with private contractor to install bus benches and trash receptacles at bus stops and administer an advertising program upon the benches on the City's behalf.	Citywide	Provision of 6,000 bus benches and installation of trash receptacles at 50% of bench installation sites. Contractor is required to maintain furniture to contract standards and respond to service requests in a timely manner.	None - \$2.8 million raised to date	Self-funded program through advertising revenue. Provide the City with an annual minimum fee or 9% of program gross revenue receipts, whichever is greater. Provide up to 10% of the total media panels for City-requested Public Service Announcements.	Contractor provided, City administered and inspected	Martin Outdoor Media, LLC C-119661
<u>Coordinated Street Furniture Program</u> - Revenue generating program with private contractor to install street furniture including litter or recycling bins, community maps, City information panels, public service messages, public pay phones, emergency telephones, computer terminals, vending machines/equipment, or benches.	Citywide	Provision of 3,350 street furniture installations. Maintenance visits twice a week at each furniture site with the exception of public toilets, which are serviced twice daily.	None - \$66.7 million raised to date	Self-funded program through advertising revenue. Provide the City an annual minimum fee or 20% of program gross revenue receipts, whichever is greater.	Contractor provided, City administered and inspected	OUTFRONT Media/JC Decaux LLC C-102477

DEPARTMENT OF TRANSPORTATION (DOT)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Paratransit Program Coordinator and Transit Technology Services</u> - Provide door-to-door transportation services for elderly and people with disabilities who are unable to access other modes of transportation.	Citywide	Monthly number of new applicants received, number of applicants not qualified for program, and number of clients no longer in program.	\$1,000,000 (FY2017)	Proposition A Funds	Contracted	Keolis Transit Services, LLC C-128057
<u>Operation of Dial-A-Ride Bus Program</u> - Provide door-to-door transportation services for elderly and people with disabilities who are unable to access other modes of transportation.	Citywide	On time performance, number of passengers per month served, and number of denials	\$4,274,973 (FY2017)	Proposition A Funds	Contracted	MV Transportation, Inc. C-127028
<u>Charter Bus Program</u> - Subsidized charter bus program to provide organized groups of seniors, youth, and disabled persons with transportation for recreation, educational, and cultural purposes.	Citywide	Number of senior group trips provided by month, operator compliance with certification/inspection requirements. Charter Bus combined contract not to exceed \$750,000 annually.	\$190,655 (FY2017 actual expenses)	Proposition A Funds	Contracted	<u>Cal Tours, Inc.</u> C-123580 <u>First Student, Inc.</u> C-123581 <u>Mission School Transportation</u> C-123579 <u>Silverado Stages, Inc.</u> C-123606 <u>Tourcoach Charter and Tour</u> C-123582 <u>Town Ride, Inc.</u> C-123583 <u>Transit Systems Unlimited, Inc.</u> C-123584

LOS ANGELES DEPARTMENT OF WATER AND POWER (LADWP)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p><u>Lifeline Program</u> - LADWP customers who are 62 years of age or older or permanently disabled may qualify, based on their income (\$36,050 or less), to have a discount applied to their electric and/or water bills.</p> <p>The City's Office of Finance administers the program and LADWP works closely with LADOA to perform outreach to older adults about the Lifeline Program.</p>	Citywide	94,279 cutomers as of October 2017	No information provided	Discount Program	In-House	NA

DEPARTMENT OF ANIMAL SERVICES (DAS)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Seniors for Seniors</u> - Provide reduced adoption rates for dogs and cats 7 years and older in DAS shelters when adopted by senior citizens to encourage adoptions and reduce the number of healthy and adoptable dogs and cats in the shelters.	DAS shelters located throughout City	47 dogs and 7 cats adopted	\$2,000	City General Fund	In-house	NA
<u>Senior Dog Licenses</u> - Provide reduced licensing rates for senior citizens to encourage licensing and adoptions of dogs and reduce the number of adoptable dogs in the shelters.	DAS shelters located throughout City	2,341 dogs licensed	\$23,410	City General Fund	In-house	NA

CITY ATTORNEY						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<u>Senior Cyber Safety Presentations</u> - Training provided to seniors and their families on how to best protect themselves when using the internet on smartphones, computers, and other devices. Tips are also provided for protecting privacy in banking and mail transactions.	Various locations such as senior centers, senior club meetings, senior housing locations, and religious institutions	Number of seniors who attended the briefings	\$3,200	City General Fund	In-house	NA
<u>Elder Abuse Prosecutions</u> - One specialized elder abuse prosecutor handles: (1) elder and dependent adult abuse cases involving physical abuse and neglect; and (2) policy matters related to elder abuse issues. Other cases involving elder victims, including financial abuse cases, are handled by other Deputy City Attorneys in the Criminal Division branches and specialized units.	Citywide	Number of cases reviewed for filing, cases set for City Attorney Hearings, and cases in which criminal charges were filed. Also, the percentage of cases which resulted in a conviction. In 2017, the City Attorney's Office reviewed 192 elder abuse cases and filed 115 cases.	Cost of Elder Abuse Prosecutor is \$186,396, not possible to calculate cost of prosecutions handled by branches and specialized units.	City General Fund	In-house	NA
<u>Victim Assistance Program</u> - Work with all victims of crime (including seniors), witnesses, and their families throughout and beyond the criminal justice process by providing crisis intervention, advocacy, information and referral to alleviate the psychological and emotional trauma incurred from victimization.	Citywide	Between January and March 2018, 95 seniors were assisted by the program. XC grant advocates provided assistance to 34 seniors, VAP grant advocates provided assistance to 59 seniors, and UV grant advocates provided assistance to 2 seniors.	No information provided	Grant funds City General Fund	In-house and Contracted	Multiple: C128806, C128813, C128801, C128810, C128808, C128807, C128805, C128809, C128802, C128811, C128812, C128804, C128803

DEPARTMENT OF CULTURAL AFFAIRS (DCA)						
Program / Service	Service Location(s)	Contractual Requirements / Performance Metrics (FY2018)	Estimated Cost (FY2018)	Funding Source	Service Delivery Model	Contractor Name / Contract #
<p><u>Arts Education Classes and Workshops, Historic Site Tours, and Festivals</u> - In FY2018, DCA provided numerous arts education workshops/classes, some of which were targeted directly to older adults.</p> <p>These workshops/classes included:</p> <ul style="list-style-type: none"> - EngAGE in Creativity - Barnsdall Art Center - Art in the Park at Arroyo Seco - Center for the Arts - Eagle Rock - Lankershim Arts Center - McGroarty Arts Center - William Reagh Los Angeles Photography Center - Watts Towers Arts Center Campus - Hollyhock House - Los Angeles Municipal Art Gallery - Vision Theatre 	Citywide	<p>EngAGE in Creativity - 1,080 older adults</p> <p>Remaining events held at DCA-managed and partner art centers - 3,350 participants, which included an unknown number of older adults</p>	<p>\$1,113,649</p> <p>* NOTE - Not all costs associated with programs specifically targeted to older adults.</p>	Transient Occupancy Tax	Mix of DCA staff and contracted partners	<p>EngAGE, Inc - C-130287</p> <p>Invertigo Dance Theatre - C-129673</p> <p>Kadima Conservatory of Music, Inc. - C-129925</p> <p>Ariyan Johnson - C-129550</p> <p>Art in the Park Community Cultural Program - C-110295</p> <p>Eagle Rock Cultural Association - C-110955</p> <p>The Other Side of the Hill Productions - C-109691</p> <p>Friends of McGroarty Cultural Arts Center - C-109570</p> <p>Grupo de Teatro SINERGIA - C-109402</p>

ADDITIONAL CITY DEPARTMENTS

There are additional City Departments that are part of the Purposeful Aging Los Angeles initiative that do not offer specific programs or services for older adults, however, these Departments play an important role in making the City more age-friendly for current and future older adults.

Department of City Planning (DCP) - The Housing Element of the City's General Plan includes several goals, objectives, and policies that are intended to assist older or disabled adults with housing challenges. In some cases, DCP has considered or is considering changes to its internal processes (e.g., streamlining land use decisions for senior/disabled housing projects and developing concepts to provide greater incentives for senior housing through the Density Bonus program).

In other cases, non-DCP Departments are assigned lead responsibilities to implement programs in accordance with the Housing Element of the City's General Plan. Examples of these programs include HCID's Single Family Rehabilitation Program, HACLA's programs to provide rental assistance (in the form of vouchers) to older/disabled adults, and LADOA's program to provide housing-related legal services to older adults.

Bureau of Engineering (BoE) - BoE provided the following statement about its efforts to incorporate the needs of older adults into its activities: "As the City's capital delivery organization for non-proprietary capital projects, with a mission and organization-wide commitment to be a national leader in the delivery of sustainable capital projects, BoE annually delivers a diverse set of wastewater, municipal, recreation and park facilities as well as bridge and street improvements, streetscapes, and stormwater systems. Through data-driven performance management and the Bureau's vision to lead the transformation of Los Angeles into the world's most livable city for all Angelenos, including seniors, the Bureau continues to focus on delivering Leadership in Energy and Environmental Design (LEED) building projects and continuing its leadership role with Envision, a nationally-recognized green assessment tool for civil engineering projects.

Los Angeles Homeless Services Authority (LAHSA) - Although LAHSA does not have any specific programs for older adults, the population is included as part of LAHSA's outreach and programmatic efforts.